

Complaint Form

Account type			
Savings Current Credit card Loan Demat Demat			
Account details			
Account no.			
DP ID			
(for demat account holders)			
FIRST N	NAME	MIDDLE NAME	LAST NAME
Customer's name			
Address			
CITY PIN CODE			
TEL NO.			
TEL NO.	MOBILE NO.		
E-mail			
SR no.:			
Detailed description of problem			
		Date	
CUSTOMER'S SIG	GNATURE		D D M M Y Y Y Y

Please submit the duly filled and signed form to Ms. Sharlet Malvankar, Principal Nodal Officer, ICICI Bank Ltd., ICICI Bank Towers, Bandra Kurla Complex, Bandra (East), Mumbai 400051. We will revert to you within 4 business days of the form reaching the bank.

In case you are not satisfied with our resolution, you may contact the Banking Ombudsman. The details of the Integrated Ombudsman Scheme, 2021 and the address of the Banking Ombudsman office are available in the complaint/compliments section of our website www.icicibank.com or at any of our branches.